

# Work Plan for Countywide Performance Measurement and Reporting

*Presentation to Labor, Operations, and Technology  
Committee*

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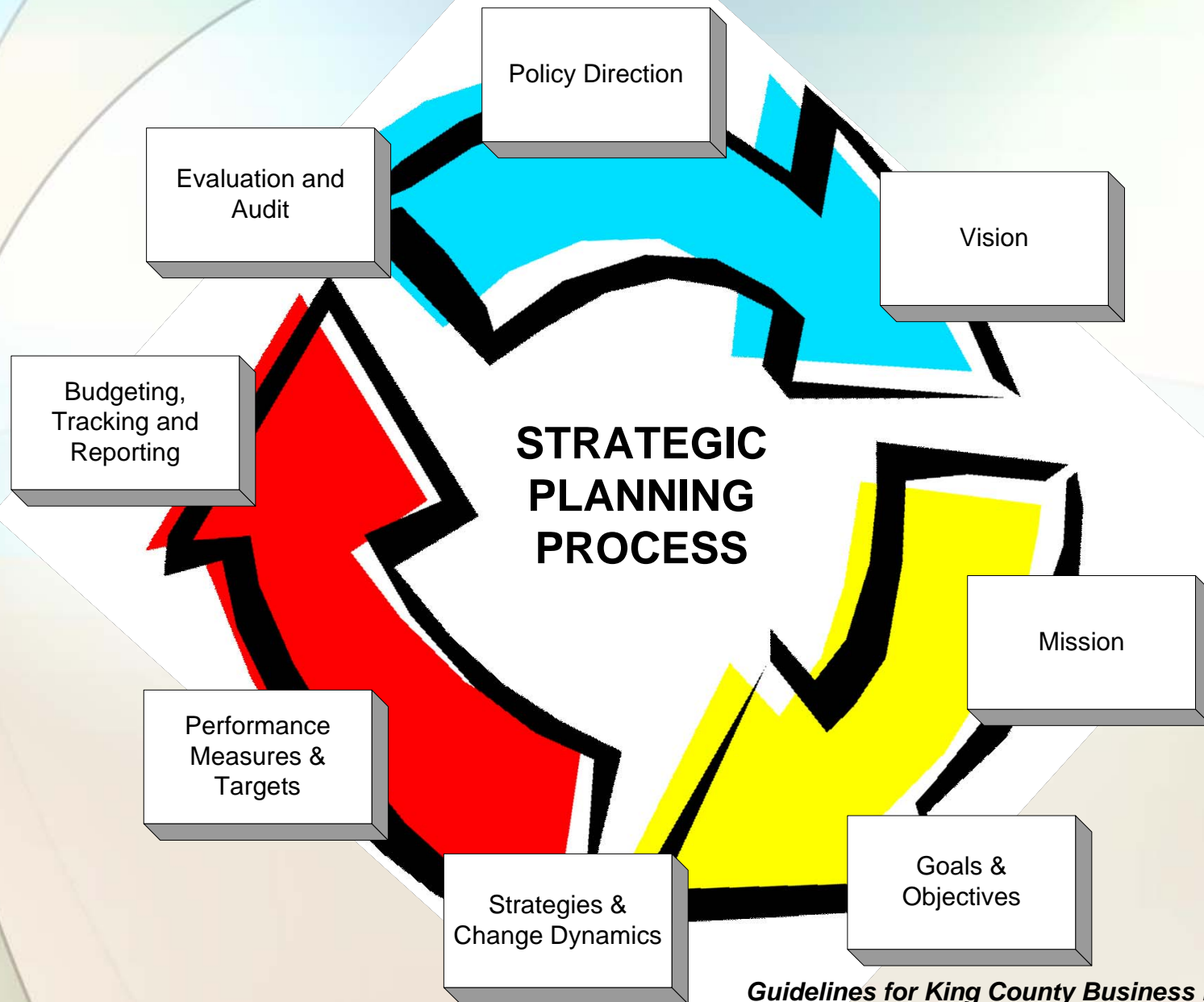
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# Progress in Developing Performance Measurement

- **Council mandates promote countywide measurement**
- **Many concurrent efforts underway**
  - **Business plan improvements through use of *Guidelines***
  - **County offices developing or improving performance measures**
- **Major next steps**

# Council Motions

- **Directed establishment of Performance Measurement Work Group**
  - Initially council and executive participation
  - Expanded to all three branches
- **Requested Work Group to develop a work plan for countywide performance measurement and reporting**
  - Identifying feasible next steps



***Guidelines for King County Business Plans  
and Performance Measures Rev. 05/05***

# Work Plan Mission

King County will develop an effective system of countywide strategic planning, performance measurement and management designed to enhance government accountability, service performance, and resource allocation.

# Work Plan Vision

- **County leaders support developing prioritized countywide goals**
- **Performance measures are linked to policy and resource allocation decisions**
- **The county engages citizenry and publicly reports how well it is meeting its goals**
- **County managers use performance measurement for strategic planning, program evaluation, organizational learning, operational improvements, and budgeting**

# Phase One – Continue Improvements

- **Request all entities in all branches of county government to submit annual business plans as part of the county budgeting process**
- **Provide training to support performance measurement efforts throughout county**
- **Draft revisions to county code to promote compliance with planning and performance measurement requirements**

# Phase Two – Long-Term Scope

- **Scope the long-term effort and resources needed to meet the vision**
- **Study model efforts elsewhere**
- **Define the framework for measurement and reporting**
- **Develop options for implementing the framework and identify the investments in infrastructure needed for each**
- **Secure consensus among county leadership to proceed with next phases**



# Key Outcomes

- **Continued improvement in the consistency and quality of strategic plans and performance measures**
- **Continued building of a culture of performance management in the county**
- **Consensus on an overall approach to strategic planning, performance measurement and management in all county government**
- **Understanding of resource commitment to implement next phases**

# Support for the Work Plan

- **Executive and separately electeds support mission and vision statement**
  - **Agree that Work Group should begin implementation of the first two phases**
  
- **Concurrent performance measurement efforts are complementary. Examples:**
  - **Executive - KingStat**
  - **Superior Court and District Court**
  - **Sheriff's Office**

# Phases Three & Four

- **Detailed design of the strategic planning, performance measurement and management system for entire county**
- **Implementation of the new countywide system**

# Major Next Steps

- **Approve work plan**
- **Continue collaborative Work Group**
- **Address key milestones**
  - **Articulate countywide priorities**
  - **Link to budget**
  - **Engage citizens in process**
  - **Revise county code**
  - **Determine responsibilities and resource needs**

